

What our Customers are saying

"In the past, we had a large call centre and had to pay enormous telecom bills – whether we used all the lines or not. About Communications came up with a solution that was perfect for us. We now have a fixed rate for a minimum number of telephone lines and when we need more we pay for them. And, About Communications' came up with an 'office in a box' solution, which allows us to set up additional office space when we need it to service large contracts. We have a router and telephones on-hand and set them up in new office space while easily controlling everything from our head office. About Communications completely tailored its offering to our company and we've realized considerable savings on our telecom bills. It's unprecedented – they took the time to understand our business."

Gerry Troy, President, e-roleplay

"We were facing very tight timelines with respect to transitioning our telephone system. Our provider was incredibly slow and rigid in its approach and very expensive. About Communications provided incredible cost effectiveness, incredible flexibility and the ability to implement services almost immediately. As a result, due to the high level of customer service and the depth of flexibility of their solution, which was superior to what we experienced previously with a major provider, we moved our whole IT and telephony solutions to About Communications. We are most impressed by About Communications' speed of response, flexibility and cost effectiveness."

John Berton, Managing Partner, Georgian Partners.

"Our company was moving to a new office and I had to decide on a phone system. I had phone lines with another carrier and the quality and availability were inconsistent. As a business owner, I can't afford dropped calls. And when things go wrong – it's how do you handle it? With my previous supplier, customer service was painfully slow and sometimes non-existent. I selected About Communications as my new telecom provider because it was clear they were committed to maintaining a high quality of phone lines and customer service. Not all companies make an infrastructure investment and invest in customer support. About Communications does all this and is really cost effective – which is hugely important in this economy."

Carolyn Reid, President, Red Wheel Marketing.

"Our company is unique in that we already had VoIP service and were using the Internet for voice communication. However, we made the switch to About Communications due to its high level of service, service response. With our previous supplier, we experienced some issues with support and customizing our auto-attendant, for example. With About Communications, the range of services was apparent at the beginning. Also, the hardware and software had more functionality. Our company was able to get more for the same amount of money."

Jason Tham, CEO, Nulogy.